

# General Terms and Conditions for Training Courses and Seminars of sera ComPress GmbH

Having received your registration, we are now sending you a registration confirmation together with our terms of invoicing and payment as well as detailed information on the training course.

## Pricing

The prices indicated on our website are prices per participant.

The price includes the participants' documentation, the certificate of participation, drinks and lunch. The price does not include travel and accommodation expenses nor any costs of the transfer between the hotel and the training location.

## **Cancellation of the Registration**

If a seminar registration needs to be cancelled, notification must be given immediately so that we can dispose of the free places. In the case of a cancellation up to three weeks before the commencement of the seminar, no costs will be incurred. In the case of a cancellation within three weeks before the commencement of the seminar, 30% of the seminar price will be charged.

### Changes of Dates and Cancellations by sera

We reserve the right to postpone or cancel seminars due to sickness of the seminar facilitator, for operational reasons, due to force majeure or due to unforeseeable events. Any participation fee already paid will be refunded in this case.

#### Disclaimer

The technical information contained in the seminars and the course documentation will be given to our best knowledge and belief We will not assume any liability for any errors in the statements that are made orally or in writing in the seminar or are contained in the course documentation. This shall also apply to any resulting damage or consequential damage caused by defects.

Furthermore, the organiser will not be responsible for any personal injury or property damage, e.g. theft, in connection with the training course.

## Place of Performance and Place of Jurisdiction

The place of performance shall be Immenhausen; the place of jurisdiction shall be Hofgeismar.

## sera ComPress GmbH

sera-Strasse 1 34376 Immenhausen Germany Tel. +49 (0)5673 999-04 Fax: +49 (0)5673 999-05 info@sera-web.com www.sera-web.com